



Confidential

MEDIATION FEEDBACK FORM

Tatua Center would be very grateful for your comments on your recently-concluded Mediation by completing this feedback report and returning it to us as soon as possible.

Name of Party.....

Party's Email Address.....

Date of mediation.....

Name of Mediator

1. ADMINISTRATION:

a) Was the administration of the mediation to your satisfaction? Kindly comment.

.....
.....
.....
.....
.....

b) Was the venue to your satisfaction? Kindly comment.

.....
.....
.....
.....
.....

c) Please indicate any areas in which you feel could have been better assisted:

.....
.....
.....
.....
.....

2. MEDIATOR:

a) Were you satisfied with the choice of mediator? Kindly comment.

.....
.....

.....
.....
.....

b) Was the mediator competent for this mediation? Kindly comment on his skills.

.....
.....
.....
.....

c) Where did you feel the mediator was able to assist you particularly?

.....
.....
.....
.....

d) Were there any areas where you felt the mediator could have been more supportive or constructive?

.....
.....
.....
.....

3. THE MEDIATION PROCESS:

a) What benefits do you believe you gained by using mediation?

.....
.....
.....
.....

b) Did you experience any drawbacks?

.....
.....
.....
.....

c) Do you believe the process was cost-efficient?

.....
.....
.....
.....

4. WAS THERE A KEY TURNING POINT FOR YOU IN THE MEDIATION. IF SO, WHEN?

.....
.....
.....
.....

.....

5. **POST-MEDIATION:**

Do you see a role Tatua Center following your mediation? Please specify and comment.

.....
.....
.....
.....
.....

Please make any other comments you wish and attach further notes if necessary:

.....
.....
.....
.....
.....

Signed.....

Date.....